

Proshades Ziptrak®

/ 10 year warranty

Manufacturer Product Warranty

Ziptrak Pty Ltd hereafter called “The Company” does warrant all its Ziptrak® components to be free from defects in materials and workmanship under normal and proper use for a period of 10 years starting from the date of invoice. Claims to be made within 7 days of receipt of goods (for component buyers).

Fabric Warranty

HVG Fabrics guarantees that the Mesh marketed as ‘Visiontex’, will not degrade or show serious evidence of material breakdown as a result of exposure to ultra Violet light under normal operating conditions for a period of 10 years from the original date of purchase

Motor Warranty

Alpha Tubular Motors warrants that its goods will be free from defects in materials and workmanship under normal and proper use for a period of 7 years in addition to an extended 3 year warranty (10 years total from the date of sale).

Proshades is responsible for all installation, reinstallation and freight costs in connection with the repair, replacement or refund of the Price of the Goods pursuant to this warranty.

Ownership of the Goods, or parts of the Goods that are replaced pursuant to this warranty will be retained by or otherwise pass to ALPHA TUBULAR MOTORS.

The Company’s only obligation shall be to replace with the least possible delay, defective components which do not conform to warranty, without any other Indemnity relating to fabrication, installation and re-installation or consequential damages.

The components that are replaced pursuant to the terms of this warranty shall be retained by The Company. All costs related to the installation and re-installation of the Ziptrak® components covered by this warranty is not the responsibility of The Company. The Company will not be responsible for any consequential damages during or following installation procedures.

Exclusions

The following are exclusions from this warranty:

- If usage, adaptation or installation are not in accordance with our written installation and operation instructions.
- If the product has been dismantled or returned with clear evidence of abuse or other damage.
- If our written specifications are not properly applied to the buyer when selecting the components.
- If our written instructions for installation have not been followed.
- If our components have been used to perform functions other than the functions they were designed to handle.

Installation

Proshades warrants the installation of your Ziptrak® Outdoor Blinds for a period of 10 years from the date of installation.

In the event that a customer wishes to make a claim with respect to either warranty, the customer must notify Proshades in writing within a period of one calendar month of first detecting the defect.