

Proshades Roller, Vertical, Panel Glide & Venetian Blinds / 10 year warranty

Manufacturer Product Warranty

This product is covered by a manufacturer's warranty. This warranty is in addition to and sits alongside any rights already covered by current consumer guarantees, which cannot be excluded. It provides you with additional peace of mind in the purchase of this product.

For the purpose of this warranty, "defect" does not include (and we will not replace or repair products suffering from) damage caused by:

- Normal wear and tear
- Abuse, misuse or accident
- Exposure to the elements (sun damage) or discolouration over time
- Installations subject to salt spray or marine influences
- Severe industrial or corrosive environments
- Exposure to high humidity resulting in mould & mildew or warping
- Failure to follow care instruction with respect to cleaning and/or maintenance
- Extreme weather events or other acts of God

Do not leave shades out in fresh winds as defined and/or rain, as it may damage your awning. Modifications made by any person other than a representative of AAH that is not in compliance with the product, otherwise provided by AAH.

Motor Warranty

Alpha Tubular Motors warrants that its goods will be free from defects in materials and workmanship under normal and proper use for a period of 7 years in addition to an extended 3 year warranty (10 years total from the date of sale).

What is covered by this warranty:

This product is warranted to be free from manufacturing defects for a period of 10 years including:

- Any hardware used on the product (such as mechanisms, screws, headrails, cords, chains)
- Any stainless steel hardware
- Any paint/stain/lacquer used on the product

We warrant that the product will be:

- Fit for its intended purpose
- Safe and durable

Please choose carefully, as refunds or exchanges are not provided if you have simply changed your mind or made a wrong selection. We recommend checking your order carefully before placing your order for manufacture or supply.

It is NOT covered for the following:

- Use of the product in an abnormal manner, or it is damaged by misuse or accident – including events beyond human control that happened after the product was supplied.
- Use the product for other than its normal intended purpose (unless we specifically advised otherwise)
- Cannot show that you purchased the goods from us. Proof of purchase can be provided by supplying your original purchase number. Other forms of proof may be taken into consideration where suitable.
- Damage caused by moisture, other than is found in normal atmospheric conditions